



Staffing Solutions





PASSIONATE ABOUT PLACING PEOPLE

At ACS Staffing Solutions, we don't just fill vacancies—we **build futures**. As a trusted recruitment partner, we're here to connect exceptional talent with outstanding opportunities, redefining the **way businesses** and candidates thrive together.

What sets us apart? It's simple: we are **passionate about placing people**. From a personalised service to innovative workforce solutions, we focus on understanding your needs and delivering results that exceed expectations. Whether you're a business in search of the perfect hire or a professional seeking your next big move, you're in the right place.

LET'S SHAPE SUCCESS TOGETHER.



OUR INDUSTRIES

- Contact centres
- **Manufacturing**
- Production
- **Logistics**
- Engineering
- **Legal**
- Construction
- **Finance**
- Commercial sector

We specialise in connecting businesses with top talent across a **range of industries**. Whether it's logistics, manufacturing, or commercial, our in-depth sector knowledge ensures **we deliver candidates who truly make an impact**.

With trusted partnerships and proven success, we're here to help you build a stronger workforce for your industry.

SEPHORA



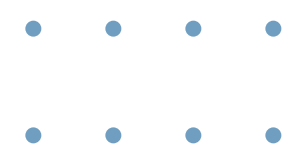
THE WHITE COMPANY
LONDON



IFCO



PARTNERS THAT TRUST US



CASE STUDY

CHALLENGES FACED

High attrition rates presented challenges for John Lewis:

- **Operational Disruption:** Frequent turnover disrupted workflows and consistency in service delivery.
- **Financial Strain: Ongoing recruitment and training led to high costs, reduced productivity, and output delays.**
- **Employee Morale:** Increased workload on remaining staff caused burnout and further attrition, impacting morale and productivity.

OUR APPROACH

Focusing on the basic fundamentals

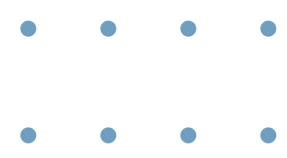
- **Attraction**
Revamping Recruitment Processes: Refined candidate selection criteria to attract individuals with the right skills and alignment to John Lewis's values and culture.
- **Onboarding**
Enhanced Onboarding Programme: Created an engaging onboarding experience with comprehensive training, mentorship, and structured cultural integration.
- **Engagement :** Ongoing support, mentorship and reviews led to 23% reduction in attrition.

DATA-DRIVEN INSIGHTS

- **Analytics and Monitoring:** Utilised advanced analytics to track key performance metrics and employee satisfaction.
- **Adaptive Strategies:** Used data analysis to identify trends and make real-time strategy adjustments.

RESULTS ACHIEVED

- **23% reduction in attrition rates through collaboration between ACS Staffing Solutions and John Lewis.**
- **Operational Stability:** Reduced turnover minimised daily disruptions.
- **Cost Savings: Six figure savings witnessed in agency spend.**
- **Enhanced Employee Morale:** Increased job satisfaction and reduced burnout, fostering a motivated and productive workforce.



We reduced John Lewis's attrition rate by 23%

OUR SOLUTIONS

At ACS Staffing Solutions, we deliver tailored recruitment solutions that save you time and effort. From thorough screening and interviews to background checks, we ensure only the best candidates are presented to you.

With a strong candidate database and industry network, we quickly match top talent to your business needs. Our expertise in Managed Service Solutions ensures seamless integration and efficient management, helping you build a workforce that drives success.



TESTIMONIALS

CONTACT CENTRE

I wanted to take a moment to provide some feedback regarding my experience with ACS. I am **extremely pleased** with the **level of service and professionalism** displayed by your team. Every interaction I have had with ACS has been **exceptional**, and I am truly satisfied with the overall experience.

The communication throughout our **engagements has been seamless**, which has greatly contributed to the **efficiency and effectiveness of our collaboration**. Your team has consistently demonstrated the ability to respond promptly to my needs, often **providing new candidates on very short notice**. This level of responsiveness has been invaluable to me and has **significantly eased the hiring process**.

Beyond the professionalism, I have been particularly impressed by the **friendliness and approachability** of everyone at ACS. This has made working with your team a **genuinely pleasant experience**.

Thank you for all your support and outstanding service.

CONSTRUCTION

It's been an **absolute pleasure to partner** with the team at ACS on our business recruitment needs. **ACS has always come through** even when we throw some big recruitment challenges their way, and we have had **many quality candidates** from ACS who have progressed throughout our business into **management and leadership roles**, including myself. We look forward to a **strong and continued Partnership with the ACS team**.

PRODUCTION

ACS have been a **fantastic help with our recruitment needs**. They take time and care to understand to our requirements and **consistently deliver great results**. Everyone on the team is **helpful and friendly**. They **work hard, communicate exceptionally** and **build great relationships**. It has been a pleasure to work alongside all on the team. **I highly recommend ACS as a reliable resource for any recruitment needs.**

“I HIGHLY RECOMMEND ACS AS A RELIABLE RESOURCE FOR ANY RECRUITMENT NEEDS”

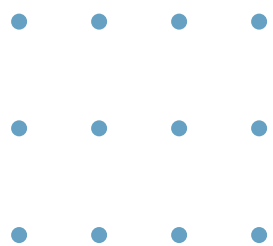




OUR TECH STACK

Our advanced tech stack simplifies every step of the recruitment process.

Vincere manages over 20,000 candidates with tools like bulk messaging, compliance checks, and interview scheduling. Idibu enhances job advertising and application tracking, while SourceBreaker's AI automates talent sourcing for faster placements. Sign In App streamlines visitor and staff management with contactless sign-ins, electronic timesheets, and accurate payroll support. Together, these tools enable us to deliver efficient, tailored recruitment solutions.







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